

WHERE TO TURN DURING COVID-19:

Resources for People Experiencing Homelessness in Philadelphia (Updated December 13, 2020)

Philadelphia 24-Hr Homeless Outreach Hotline: 215-232-1984 or 1-877-222-1984

Due to the rapidly changing situation, please call organizations to confirm services.
To print additional copies of the latest version, visit projecthome.org/wheretoturn
Please email suggestions to wheretoturn@projecthome.org.
For more food, health, and human services in the Philadelphia region visit 211sepa.org
or call 2-1-1 or 866-964-7922 or text 898-211

GENERAL PHILADELPHIA COVID RESOURCES Updates: phila.gov/covid

Philadelphia COVID-19 Text Alerts: Text COVIDPHL to 888-777 to receive updates

Philadelphia Coronavirus Helpline: 800-722-7112 Medical experts can answer questions about symptoms, testing resources, etc.

Philadelphia Homeless Services: www.phila.gov/2020-04-27-homeless-services-during-the-covid-19-coronavirus-outbreak

EMERGENCY HOUSING SERVICES

Office of Homeless Services Access Points/Intake Centers

Apple Tree Family Center 1430 Cherry St, 215-686-7150, 7151, or 7153

Open Mon-Fri, 7AM-5PM

Roosevelt Darby Center 804 N Broad St, 215-685-3700

Open Mon-Fri, 7AM-5PM

Families Only Emergency Housing After-Hours Services (OHS):

Red Shield Family Residence 715 N Broad Street, 215-787-2887

Intake: Daily: After 5pm. Holidays & Weekends: 24 hours

Single Women Only Emergency Housing After-Hours Services (OHS):

Gaudenzia's House of Passage, Kirkbride Center 48th Street and Haverford Avenue (48th Street side entrance) 215-634-9775, gaudenzia.org

Intake: Daily: After 5pm; Holidays & Weekends: 24 hours

Single Men Only Emergency Housing After-Hours Services (OHS)

Station House 2601 N Broad Street (rear entrance), 215-225-9230

Intake: Daily: After 5pm; Holidays & Weekends: 24hrs

Single Men Only Emergency Housing:

Sunday Breakfast Rescue Mission, 302 N 13th St, 215-922-6400

Intake: Daily, 7PM; All services for existing clients only

To register complaints about shelter, transitional and permanent housing, and rapid rehousing: **Office of Homeless Services Participant Comment Line**
215-686-4700 or ohs-generalinfo@phila.gov

DROP-IN CENTERS

Hub of Hope, Project HOME, 1401 Arch St, Suburban Station Concourse - Lower

Level, 215-309-5225, Mon-Fri, 8AM-4PM; limited showers, laundry, case management and medical appointments

(Muslims Serve) To-go meals: Thurs-Mon, 3PM-4PM

Grace Café, Arch Street Methodist Church, 55 N Broad St, 215-568-6250

Mon-Thurs, 10AM-3PM, **limited showers, laundry, and case management**

Sign-ups are at 9:45 but space is limited so come early. Outdoor, to-go meals: Sun, tickets at 4:30PM, served 5:30PM-7PM or as long as supplies last.

BENEFITS ACCESS

BenePhilly 844-848-4376, 9AM- 5PM; apply for food and benefits

HEALTHCARE

Stephen Klein Wellness Center, Project HOME, 2144 Cecil B. Moore Ave., 215-320-6187, projecthome.org/skwc; If you are looking for a medical provider or for dental services, call Mon-Fri, 9AM-5PM to see if you are able to be seen.

Mary Howard Health Center, 125 S 9th St, 215-592-4500

Walk-in, telehealth visits, and in-person appointments.

Mon-Thurs: 7AM-5PM (Walk-ins: 7AM-2:30PM) Fri: 7AM-3PM (Walk-ins: 7AM-1:30PM); Call 855-887-9229 if you have COVID-19 symptoms

PHMC Care Clinic, 1200 Callowhill Street, 1st Floor, 215-825-8220

Mon-Fri: 8:30AM-5PM. Telehealth visits, in-person appointments, and limited walk-ins. HIV testing and treatment.

PHMC Dental, 1200 Callowhill Street, Lower Level, 215-309-6223

Tele-dental and emergency appointments.

Mon & Wed: 8AM-5PM, Tues & Thurs: 8AM-4PM, Fri: 8:30AM-12PM

Philadelphia FIGHT, fight.org, 267-725-0252 or 215-790-1788

All patients must call before visiting

Jonathan Lax Center, 1233 Locust St 4th Floor, 215-790-1788

Primary care for anyone living with HIV

John Bell Health Center, 1207 Chestnut St 3rd Floor, 267-725-0252

Primary care for any adult

Y-HEP Youth Health Center (ages 13-24), 1207 Chestnut St 5th Floor, 215-344-1632

Pediatric Clinic (12 or younger), 215-525-8600

FIGHT Family Dentistry, 215-525-3046

FIGHT COVID-19 testing, 267-436-3126

RECOVERY RESOURCES

Alcohol & Other Drug Information and Recovery Support Line: 800-221-6333

Mon-Fri, 9AM-9PM

NET Access Point, 499 N 5th St, 215-451-7114, netcenters.org

SYRINGE ACCESS

Prevention Point Philadelphia, 2913 Kensington Ave, 215-634-5272, pponline.org

Syringe services: Emergency packs, Mon, 12PM-3PM; syringe exchange, Tues, Fri, 12PM-3PM; mobile sites on regular schedule EXCEPT for 63rd & Market (closed)
Medication: Mon-Fri, 9AM-5PM; Mail: Mon-Thurs, 12PM-4PM and Fri 12-3PM at the Ruth Street entrance; Public restrooms: daily, 7AM-11PM

Meals: 7AM at Monmouth entrance; Mon-Sat, 1PM-3PM at Ruth & Clearfield; No new patients (for referrals, contact Ms. Sheppard at 267-872-9195); Drop-in: 8am-5pm Mon-Fri; Wound care: Mon, Tue, Fri 12-4PM; Testing services: Mon-Fri; No legal, primary care.

MENTAL HEALTH SUPPORT

Office of Behavioral Health Emergency and Information Line

(24-hour Mental Health Delegate Line) 215-685-6440

Suicide Prevention Lifeline, 24/7, 1-800-273-8255, suicidepreventionlifeline.org

Pennsylvania Hospital CRC, 801 Spruce St, 215-829-5433 (screenings at entrance)

YOUTH SERVICES

Attic Youth Center (ages 14-23), 255 S 16th St, 215-545-4331, atticyouthcenter.org

Mon, Wed, Fri: 3-6PM. Call ahead for curbside pickup of food pantry, toiletries, hygiene products, hot take away meal. Laptop and private space available for virtual counseling (appointment only). All programming and counseling is virtual.
Covenant House Crisis Center (Ages 0-21), 31 E Armat Street, 215-951-5411
24-Hour Hotline 1-800-999-9999

LEGAL SERVICES

Community Legal Services (CLS), 215-981-3700; clspbila.org Phone Legal support
Tenant Legal Aid Referral Line, 267-443-2500, phillytenant.org
Free legal advice and representation for low-income tenants
Homeless Advocacy Project (HAP), 215-523-9595 or 1-800-837-2672, haplegal.org

MEALS

Additional free food and meals during COVID-19: phila.gov/food
NEW: Kensington Meal Site, Ruth & East Clearfield Parking Lot (Kensington Meal Partners) To-go meals: Mon-Sat, 1PM-3PM
NEW: Center City Meal Site, Sunken Plaza by Thomas Paine Plaza, 1401 JFK Blvd (Muslims Serve) To-go meals: Thurs-Mon, 3PM-4PM
NEW: Center City Meal Site, 315 S Broad St., (Broad Street Ministry)
To-go meals: Mon-Fri, 11:30AM-1PM
(Note: mail can still be picked up at **Broad Street Ministry, 315 S Broad St, 215-735-4847, broadstreetministry.org**, Mon-Fri, 11:30AM-2PM)
NEW: South Philadelphia Meal Site, Francis Scott Key School, 2230 S 8th St., (SEAMAAC) To-go meals: Mon-Fri, 11:30AM-1PM
Arch Street Methodist Church, 55 N Broad St, 215-568-6250
Outdoor, to-go meals: Sun, tickets at 4:30PM, served 5:30PM-7PM
Chosen 300, 1116 Spring Garden & 3959 Lancaster, 215-243-0300, chosen300.org
Carry-out meals only: Mon, Wed, & Fri, 6PM; Sat 5PM (1116 Spring Garden)
3959 Lancaster: Sun, 10AM, Mon & Fri, 6PM
Church of the Advocate, 1801 Diamond St, 215-978-8000
Lunch: Mon-Fri, 12PM-1PM served outside
Face to Face, 123 E Price St, 215-849-0179, facetofacegermantown.org
To-go food in parking lot: Mon, Thurs, Fri, 12PM-2PM
Services offered at the same time: Legal Center ext. 231(Mon), Social Services ext. 220 (Mon & Thurs), Health Center/BP screenings (Mon & Fri), Birth certificate applications are being accepted (Thurs)
Feeding 5000, Logan Square, 609-923-4902; Sun, 11AM
Old Pine Community Center, 401 Lombard St, 215-627-2493, oldpinecommunitycenter.org
To Go Meals: Mon-Fri, 7AM-8AM; Sat & Sun, 10:30AM-12:00PM
Living Word Community, 142 N. 17th St, 215-563-1322
To-go meals: Sat, 10AM
The Perimeter (veterans only), 213-217 N 4th St, 215-923-2600
To-go meals: Mon-Fri, 9AM-10AM, 12PM-1PM
Old First Reformed UCC, 151 N 4th St, 215-922-4566
To-go meals: Sat, 9AM-10AM
St. Francis Inn, 2441 Kensington Ave, 215-423-5845; Take-out meals: Fri - Sat- Sun 11:30AM-1PM; Mon-Th 4:30PM -6PM
Clothing Center: Mon & Th 9:30AM - 11:30AM, Wed only for family with children 9:30AM -11:30AM

Sunday Breakfast Rescue Mission, 302 N 13th St, 215-922-6400, sundaybreakfast.org, Mon-Sun, 5:30PM-6:30PM
St. John's Hospice (men), 1221 Race St, 215-563-7763, saintjohnshospice.org
Outdoor/to-go meals: Mon-Fri, 12PM-1PM; Mon, Wed, Fri, 4:30PM-5PM
No day services (showers, clothing, case management) until further notice
Philly Restart, 19th and the Ben Franklin Parkway: meals on Mondays 4PM 610 N 6th St (at Green St) Thurs 6PM & Sun 1PM (Helping Hands, 215-627-1656)
For ID info, social workers need to contact at www.phillyrestart.com
Closed until further notice: **Bright Hope Baptist Church, 1601 N 12th St, 215-232-6004; Mt. Olive Holy Temple, 1469 N Broad St, 215-765-3372; St. Mark's Soup Bowl, 1625 Locust St, 215-735-1416**

WOMEN ONLY MEALS

Women of Hope, 1210 Lombard St, 215-732-1341;
Bagged lunches: Mon-Fri, 12PM-1:30PM; Showers: Tues/Thurs, 10:45AM-1:30PM

MEN ONLY MEALS

Our Brother's Place, 907 Hamilton St, 215-985-1600
To-go lunches: Daily, 12PM-1PM at loading dock
Old St. Joseph Church, 321 Willings Alley, 215-923-1733
Outdoor, to-go lunches: Tues, Thurs, Sat, 11AM-12PM

HANDWASHING STATIONS

Locations at: 1400 Arch Street; 2734 Frankford Avenue; Thomas Paine Plaza, 1401 JFK Blvd; McPherson Square (F and Kensington); North Apron of City Hall; 30th Street Station at the Porch; "K&A" (3168 Kensington)

LGBTQ SERVICES

Trevor Project, 1-866-488-7386, thetrevorproject.org, 24/7 hotline with text/chat
CHOP Gender & Sexuality Development Clinic, 3550 Market St, 267-426-5980
New Patients: Call or email GenderClinic@chop.email.edu
Mazzoni Center, 809 Locust St, 215-563-0658, mazzonicenter.org
No walk-in appointments, call first; Call 570-820-9038 for urgent needs
Closed until further notice: **Washington West Project, 1201 Locust St, 215-985-9206**

INTIMATE PARTNER VIOLENCE & SEXUAL SAFETY

Philadelphia DV Hotline, 1-866-723-3014; Fully operational, 24/7
Women Organized Against Rape (WOAR), 215-985-3333, woar.org
Women Against Abuse (WAA), 215-686-7082, womenagainstabuse.org
Temporary Protection from Abuse Orders on weekdays from 8:00AM to 4:00PM by calling the Domestic Violence Unit at 215-686-6311, ext. 19217, Mon- Fri from 8:30AM - 11AM or email in pre-prepared petition to: TempPFA@courts.phila.gov
Emergency Protective Orders can be filed at 1301 Filbert St. weekdays M-F 4PM-8AM and weekends and holidays from Friday at 4PM through Monday at 8AM
Women in Transition, 718 Arch St Ste 401N, 215-751-1111, helpwomen.org
Phone counseling only for new and existing clients (ages 14+)
WIT LifeLine 215.751.1111 Mon-Fri between 9 AM-5 PM, or email: witservices@helpwomen.org. Zoom peer support groups Tues 1PM-2:30PM and Thurs 11AM-1PM.

HUMAN TRAFFICKING

National Human Trafficking Hotline, 1-888-373-7888,
Reporting, legal services, interpretation, social services, referral

Due to the rapidly changing situation, call organizations to confirm services. The most updated version is available at projecthome.org/wheretoturn.

Do you have suggestions on how to make this resource better? Please email wheretoturn@projecthome.org.