WHERE TO TURN DURING COVID-19:
Resources for People Experiencing Homelessness in Philadelphia (Updated November 4, 2021)


Due to the rapidly changing situation, please call organizations to confirm services.
To print additional copies of the latest version, visit projecthome.org/wheretoturn
Please email suggestions to wheretoturn@projecthome.org.
For more food, health, and human services in the Philadelphia region visit 211sepa.org or call 2-1-1 or 866-964-7922 or text 898-211

GENERAL PHILADELPHIA COVID RESOURCES Updates: philagov/covid
Philadelphia COVID-19 Text Alerts: Text COVIDPHL to 888-777 to receive updates
Philadelphia Coronavirus Helpline: 800-722-7112 Medical experts can answer questions about symptoms, testing resources, etc.

EMERGENCY HOUSING SERVICES
Office of Homeless Services Access Points/Intake Centers:
Apple Tree Family Center, 1430 Cherry St, 215-686-7150, 7151, or 7153
Open Mon-Fri 7AM-5PM; Intake: 7AM-3PM
Roosevelt Darby Center, 804 N Broad St, 215-685-3700
Open Mon-Fri 7AM-5PM; Intake: 7AM-3PM
Families Only Emergency Housing After-Hours Services (OHS):
Red Shield Family Residence 715 N Broad Street, 215-787-2887
Intake: Daily after 5PM; Holidays & Weekends: 24hrs
Single Women Only Emergency Housing After-Hours Services (OHS):
Gaudenzia’s House of Passage, Kirkbride Center 48th Street and Haverford Avenue
(48th Street side entrance) 215-634-9775, gaudenzia.org
Intake: Daily after 5PM; Holidays & Weekends: 24hrs
Single Men Only Emergency Housing After-Hours Services (OHS)
Station House, 2601 N Broad Street (rear entrance), 215-225-9230
Intake: Daily after 5PM; Holidays & Weekends: 24hrs
Single Men Only Emergency Housing:
Sunday Breakfast Rescue Mission, 302 N 13th St, 215-922-6400
Intake: Daily 7PM; All services for existing clients only
To register complaints about shelter, transitional and permanent housing, and rapid rehousing: Office of Homeless Services Participant Complaint Line 215-686-4700 or ohs-generalinfo@phila.gov

DROP-IN CENTERS
Hub of Hope, Project HOME, 1400 Arch St, Suburban Station Concourse - Lower Level, (Enter NW corner of Broad and JFK) 215-309-5225, Mon-Fri 8AM-4PM; limited showers, laundry, case management and medical appointments
To-go meals: Thurs-Mon, 2PM-4PM
Grace Café, Arch Street Methodist Church, 55 N Broad St, 215-568-6250
Mon-Thurs 10AM-3PM, limited showers, laundry, and case management. Sun 5:30PM-6:30PM to-go meals, 3:30PM-5PM case management, 4PM-7PM wellness center

BENEFITS ACCESS
BenePhilly, 267-804-9112, free enrollment support to help apply for benefits
Campaign for Working Families, 215-454-6483, free tax prep

HEALTHCARE
Stephen Klein Wellness Center, Project HOME, 2144 Cecil B. Moore Ave., 215-320-6187, projecthome.org/stephen-klein-wellness-center, for medical or dental, call Mon-Fri 9AM-5PM
Mary Howard Health Center, 125 S 9th St, 215-592-4500
Walk-ins, telehealth, and in-person appts. Mon-Fri 7AM-3:30PM
PHMC Care Clinic, 1200 Callowhill Street, Suite 101, 215-825-8220
Walk-ins, telehealth, and in-person appts. Mon-Th 8:30AM-4PM; Fri 7AM-4PM
PHMC Dental, 1200 Callowhill Street, 215-309-6223
Telehealth, in-person and emergency. Mon- Thurs: 8AM–5PM, Fri: 8:00AM-12PM
Philadelphia FIGHT, fight.org, 215-985-4448 (All patients must call before visiting)
Jonathan Lax Center, 1233 Locust St, 4th Fl, 215-790-1788
Primary care for anyone living with HIV. Mon-Fri 9AM-5PM (Tues until 6PM)
John Bell Health Center, 1207 Chestnut St, 3rd Fl, 267-725-0252
Primary care for any adult (18+). Mon-Fri 9AM-5PM
Y-HEP Adolescent and Young Adult Health Center (ages 13-24), 1207 Chestnut St 5th Fl, 215-344-1632, Mon-Fri 9AM-5PM
Pediatric and Adolescent Health Center (18 or younger), 1207 Chestnut St, 5th Fl, 215-525-8600, Mon-Fri 9AM-5PM (+2nd Saturday of each month)
FIGHT Family Dentistry, 1207 Chestnut St, 4th Fl, 215-525-3046, Mon-Fri 8:45AM-5PM

RECOVERY RESOURCES
Alcohol & Other Drug Information and Recovery Support Line, 800-221-6333
NET Access Point, 499 N 5th St, 215-451-7000, netcenters.org
Behavioral Health Special Initiative (BHSI), 215-546-1200, Mon-Fri 8:30AM-5PM
Community Behavioral Health (CBH) Hotline, 888-545-2600

SYRINGE ACCESS
Prevention Point Philadelphia, 2913 Kensington Ave, 215-634-5272, ppponline.org
Emergency Packs: M/Th 12PM-3:30PM; Syringe Exchange: Tues/Fri 12PM-3PM; call 267-324-1593 for mobile site locations and hours. Drop-in Center (case management, mail, legal, D&A referrals, breakfast, clothing +hygiene distribution, + more): Mon-Fri 7AM-6PM, Sat-Sun 7AM-3PM. Wound Care: Mon, Tues, Fri 12PM-4PM. Stabilization Treatment and Engagement Program: Mon, Tues, Th 9AM-3PM; Wed 9AM-1PM; Fri 11AM-3PM. Medical Case Management: Mon-Fri 9AM-5PM

MENTAL HEALTH SUPPORT
Mental Health Delegate Hotline, 215-685-6440
Suicide Prevention Lifeline, 24/7, 1-800-273-8255, suicidereventionlifeline.org
Pennsylvania Hospital CRC, 801 Spruce St, 215-829-5433

YOUTH SERVICES
Youth Emergency Service (ages 12-17), 1526 Fairmount Ave, 215-787-0633/800-371-7233 (24 hours a day)
Attic Youth Center (ages 14-23), 255 S 16th St, 215-545-4331, atticyouthcenter.org
Mon, Wed, Fri: 3-6PM to provide youth supplies for curbside pickup. All programming and counseling are virtual.
**LEGAL SERVICES**

**Community Legal Services (CLS),** 215-981-3700; [clslaw.org](http://clslaw.org)  new clients by phone  
Free legal advice and representation for low-income tenants  

**Philly Tenant Hotline,** 267-443-2500, [phillytenant.org](http://phillytenant.org)  
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