**WHERE TO TURN DURING COVID-19:**
Resources for People Experiencing Homelessness in Philadelphia (Updated December 5, 2022)

**Philadelphia 24-Hr Homeless Outreach Hotline:**
215-232-1984 or 1-877-222-1984

**GENERAL PHILADELPHIA COVID RESOURCES** Updates: philadelphia.gov/covid
Philadelphia COVID-19 Text Alerts: Text COVIDPHL to 888-777 to receive updates
Philadelphia Coronavirus Helpline: 800-722-7112 Medical experts can answer questions about symptoms, testing resources, etc.

**EMERGENCY HOUSING SERVICES**

**Office of Homeless Services Access Points/Intake Centers:**
- **Apple Tree Family Center,** 1430 Cherry St, 215-686-7150, 7151, or 7153
  Open Mon-Fri 7AM-5PM; Intake: 7AM-3PM
- **Roosevelt Darby Center,** 804 N Broad St, 215-685-3700
  Open Mon-Fri 7AM-5PM; Intake: 7AM-3PM
- **Families Only Emergency Housing After-Hours Services (OHS):**
  **Red Shield Family Residence** 715 N Broad Street, 215-787-2887
  Intake: Daily after 5PM; Holidays & Weekends: 24hrs
- **Single Women Only Emergency Housing After-Hours Services (OHS):**
  **Gaudenzia's House of Passage,** Kirkbride Center 48th Street and Haverford Avenue (48th Street side entrance) 215-634-9775, gaudenzia.org
  Intake: Daily after 5PM; Holidays & Weekends: 24hrs
- **Single Men Only Emergency Housing After-Hours Services (OHS):**
  **Mike Hinson Resource Center,** 1701 W Lehigh Ave, 267-737-9099
  Intake: Daily after 5PM; Holidays & Weekends: 24hrs
- **Stranded Travelers assistance:** Call 215-686-7177 or present in person at either of the intake centers above.

**DROP-IN CENTERS**

**Hub of Hope, Project HOME,** 1400 Arch St, Suburban Station Concourse - Lower Level, (Enter NW corner of Broad and JFK) 215-309-5225, Mon-Sun 6AM-4PM; limited showers, laundry, case management and medical appointments
- To-go meals: Mon, Thurs, Fri, 2PM-4PM; Sat- Sun 12PM-2PM
- **Grace Café, Arch Street Methodist Church,** 55 N Broad St, 215-568-6250.
  Mon-Thurs: 8:45AM-2PM - showers, laundry, and case management. Sun 5PM-6PM - to-go meals.

**BENEFITS ACCESS**

**Campaign for Working Families,** 215-454-6483, free tax prep

**HEALTHCARE**

**Stephen Klein Wellness Center, Project HOME,** 2144 Cecil B. Moore Ave., 215-320-6187, projecthome.org/stephen-klein-wellness-center, for medical or dental, call Mon-Fri 9AM-5PM
**Courage Medicine,** 7198 Castor Ave., Suite 200, 267-217-3217; low-barrier primary care, recovery care, and sexual health services
**Mary Howard Health Center,** 125 S 7th St, 215-592-4500
  Walk-ins, telehealth, and in-person appts. Mon-Th 7AM-3:30PM, Fri 8AM-11AM
**PHMC Care Clinic,** 1200 Callowhill Street, Suite 101, (Use 12th St. entrance) 215-825-8220
  Walk-ins, telehealth, and in-person appts. Mon-Th 8:30AM-4PM; Fri 7AM-4PM
**PHMC Dental,** 1200 Callowhill Street, 215-309-6223
  Telehealth, in-person and emergency. Mon-Thurs: 8AM-5PM; Fri: 8AM-12PM

**BENEFITS ACCESS**

**BenefPhilly,** 844-848-4376, free enrollment support to help apply for benefits

**RECOVERY RESOURCES**

**Syringe Exchange**

**Prevention Point Philadelphia,** 2913 Kensington Ave, 215-634-5272, ppponline.org
  Emergency Packs: M/W 12PM-3:30PM; Syringe Exchange: Tues/Fri 12PM-3PM; call 267-324-1593 for mobile site locations and hours. Drop-in Center (case management, mail, legal, D&A referrals, breakfast, clothing +hygiene distribution, + more): Mon-Fri 8AM-4PM. Wound Care: Tues, Thurs, Fri 12PM-4PM. Stabilization Treatment and Engagement Program: Mon, Tues, Th 9AM-3PM; Wed 9AM-1PM; Fri 11AM-3PM. Medical Case Management: Mon-Th 9AM-5PM; Fri 12PM-5PM.

**MENTAL HEALTH SUPPORT**

**Mental Health Delegate Hotline,** 215-685-6440
**Suicide Prevention Lifeline,** 24/7, 1-800-273-8255, suicidepreventionlifeline.org
**Pennsylvania Hospital CRC,** 801 Spruce St, 215-829-5433
YOUTH SERVICES

Youth Emergency Service (ages 12-17), 1526 Fairmount Ave, 215-787-0633/800-371-7233 (24 hours a day)
Attic Youth Center (ages 14-23), 255 S 16th St, 215-545-4331, atticyouthcenter.org

Community Legal Services (CLS), 215-981-3700; clsphiladelphia.org new clients by phone
Philly Tenant Hotline, 267-443-2500, phillytenant.org

LEGAL SERVICES

Covenant House Crisis Center (ages 0-21), 31 E Armat Street, 215-951-5411
Covenant House Crisis Center (ages 0-21), 31 E Armat Street, 215-951-5411

To-Chosen 300 Old First Reformed UCC

Valley Youth House, 1500 Sansom St, Suite 300A, 215-925-3180, 1-888-469-7315

CENTER CITY MEAL SITE

CTS Youth Transition Center (ages 14-17), 5732 Thomas Ave

https://ctsworks.org/youth-transition-center-ytc/

Additional free food and meals during COVID-19: philagovfood

Center City Meal Site, Hub of Hope, 1400 Arch St Sub-Concourse Level (Enter through North side of Dilworth Park) To-go meals: Thurs-Mon, 2PM-4PM; Sat/Sun 12PM-2PM

Center City Meal Site, Broad St. Ministry, 315 S Broad St.,

To-go meals: Mon-Fri, 11:30AM-1:30PM

(Note: ID vouchers are available and mail can still be picked up at Broad Street Ministry, 315 S Broad St, 215-735-4847, broadstreetministry.org, Mon-Fri, 12PM-2PM)

Arch Street Methodist Church, 55 N Broad St, 215-568-6250
To-go meals: Sunday, 5PM-6PM

Chosen 300, 215-243-0300, chosen300.org
1116 Spring Garden: Mon, Wed, & Fri, 6PM; Sat 5PM
14th + JFK: Sunday, 9:30AM; 3959 Lancaster: Mon & Fri, 6PM

Church of the Advocate, 1801 Diamond St, 215-978-8000
Lunch: Mon-Fri, 12PM-1PM served outside

Face to Face, 123 E Price St, 215-849-0179, facetofacegermantown.org
Dining room: Mon, Thurs, Fri, Sat 12:30PM Sun 2PM; Social Services: Mon, Thurs, Fri, Sat 10AM-2PM; Legal Center: Mon, Thurs, Fri 10AM-2PM; Health Center: Mon, Thurs, Fri, Sat 10AM-2PM

Living Word Community, 142 N. 17th St, 215-563-1322
Breakfast Saturdays, 9:15am, followed by service and lunch.

The Perimeter (veterans only), 213-217 N 4th St, 215-922-2600
Meals: Mon-Fri, Breakfast 9AM-10AM; Lunch 10AM-1 PM

Old First Reformed UCC, 151 N 4th St, 215-922-4566
To-go meals, toiletries + clothing: Saturdays, 9AM-10AM
St. Francis Inn, 2441 Kensington Ave, 215-423-5845
Meals: Fri, Sat, Sun 11:30AM-1PM; Mon-Th 4:30PM –6PM
Clothing Center: Wed, Th 9:30AM – 11:30AM, Mon only family w children 9:30AM -11:30AM

St. Mark’s Soup Bowl, Sat 7AM – 9AM; 1625 Locust St, 215-735-1416
Philly House, 302 N 13th St, 215-922-6400

https://www.phillyhouse.org/, Daily: Breakfast 7AM, Lunch 12PM, Dinner 5PM
Philly Restart, 19th and the Ben Franklin Parkway

Meals: Mondays, 4PM

Helping Hands, 610 N 6th St, 215-627-1656
Meals: Sundays, 1:00PM, tickets at 12:30PM

Bright Hope Baptist Church, 1601 N 12th St, 215-232-6004
To-go meals: Mon-Thurs 10AM-11:30AM, Groceries: Fri 10AM-12PM

Old St. Joseph’s Church, 321 Willings Alley, 215-923-1733
Outdoor, to-go lunches: Tues, Thurs, Sat, 11AM-12PM

West Philadelphia meal sites, Mon-Fri, check website for time and location: https://www.uchcphiladelphia.org/

MEALS

Do you have suggestions on how to make this resource better? Please email wheretoturn@projecthome.org.

WOMEN ONLY MEALS

Women of Hope, 1210 Lombard St, 215-732-1341
Bagged lunches: Mon-Fri, 12PM-1:30PM; Showers: Tues/Thurs, 10:30AM-1:00PM

MEN ONLY MEALS

Our Brother’s Place, 907 Hamilton St, 215-985-1600
To-go lunches: Daily, 12PM-1PM at loading dock

St. John’s Hospice, 1221 Race St, 215-563-7763, saintjohnshospice.org
Lunch: Mon-Fri 12PM-1PM; Dinner: Mon, Wed + Fri 4PM; Case Management: Mon-Fri 12PM-2:30PM; Showers + Clothes: Mon-Fri 8:30AM-9:15AM, Second Tuesday of the month they are closed

LGBTQ SERVICES

Trevor Project, 1-866-488-7386, thetrevorproject.org, 24/7 hotline with text/chat

CHOP Gender & Sexuality Development Clinic, 3550 Market St, 267-426-5980
New Patients: Call or email GenderClinic@chop.email.edu

Mazzoni Center, 1348 Bainbridge St, 215-563-0652, mazzonicenter.org

Washington West Project, 1201 Locust St, 215-985-9206, Free HIV/STI testing

Attic Youth Center (ages 14-23), 255 S 16th St, 215-545-4331, atticyouthcenter.org

INTIMATE PARTNER VIOLENCE & SEXUAL SAFETY

Philadelphia DV Hotline, 1-866-723-3014; Victim/Witness Services, 215-686-8027

Women Organized Against Rape (WOAR), 215-985-3333, woor.org

Women Against Abuse (WAA), 215-686-7082, womenagainstabuse.org

Protection from Abuse Orders can be filed at Family Court, 1501 Arch St, Domestic Violence Intake Unit, 8th Floor, 215-686-3512, M-F 8AM-5PM

Emergency Protective Orders can be filed at the Criminal Justice Center, 1301 Filbert St, Room B-03, Mon-Fri 8PM-8AM, 24hours on weekends

Women in Transition, 718 Arch St Ste 401N, 215-751-1111, helpwomen.org
Phone counseling only for new and existing clients (14+)

WIT Lifeline, 215.751.1111 Mon–Fri 9AM–5PM, or email: witservices@helpwomen.org

HUMAN TRAFFICKING

National Human Trafficking Hotline, 1-888-373-7888

Reporting, legal services, interpretation, social services, referral

Due to the rapidly changing situation, call organizations to confirm services. The most updated version is available at projecthome.org/wheretoturn.