

WHERE TO TURN DURING COVID-19:

Resources for People Experiencing Homelessness in Philadelphia *(Updated December 5, 2022)*

Philadelphia 24-Hr Homeless Outreach Hotline: 215-232-1984 or 1-877-222-1984

Due to the rapidly changing situation, please call organizations to confirm services.
To print additional copies of the latest version, visit projecthome.org/wheretoturn
Please email suggestions to wheretoturn@projecthome.org.
For more food, health, and human services in the Philadelphia region visit 211sepa.org
or call 2-1-1 or 866-964-7922 or text 898-211

GENERAL PHILADELPHIA COVID RESOURCES Updates: phila.gov/covid

Philadelphia COVID-19 Text Alerts: Text COVIDPHL to 888-777 to receive updates

Philadelphia Coronavirus Helpline: 800-722-7112 Medical experts can answer questions about symptoms, testing resources, etc.

Philadelphia Homeless Services: www.phila.gov/2020-04-27-homeless-services-during-the-covid-19-coronavirus-outbreak

EMERGENCY HOUSING SERVICES

Office of Homeless Services Access Points/Intake Centers:

Apple Tree Family Center, 1430 Cherry St, 215-686-7150, 7151, or 7153

Open Mon-Fri 7AM-5PM; Intake: 7AM-3PM

Roosevelt Darby Center, 804 N Broad St, 215-685-3700

Open Mon-Fri 7AM-5PM; Intake: 7AM-3PM

Families Only Emergency Housing After-Hours Services (OHS):

Red Shield Family Residence 715 N Broad Street, 215-787-2887

Intake: Daily after 5PM; Holidays & Weekends: 24hrs

Single Women Only Emergency Housing After-Hours Services (OHS):

Gaudenzia's House of Passage, Kirkbride Center 48th Street and Haverford Avenue (48th Street side entrance) 215-634-9775, gaudenzia.org

Intake: Daily after 5PM; Holidays & Weekends: 24hrs

Single Men Only Emergency Housing After-Hours Services (OHS)

Mike Hinson Resource Center, 1701 W Lehigh Ave, 267-737-9099

Intake: Daily after 5PM; Holidays & Weekends: 24hrs

Single Men Only Emergency Housing:

Philly House, 302 N 13th St, 215-922-6400

Intake: Daily 7PM; All services for existing clients only

Stranded Travelers assistance: Call 215-686-7177 or present in person at either of the intake centers above.

To register complaints about shelter, transitional and permanent housing, and rapid rehousing: **Office of Homeless Services Participant Complaint Line**
215-686-4700 or ohs-generalinfo@phila.gov

DROP-IN CENTERS

Hub of Hope, Project HOME, 1400 Arch St, Suburban Station Concourse - Lower Level, (Enter NW corner of Broad and JFK) 215-309-5225, Mon-Sun 6AM-4PM;

limited showers, laundry, case management and medical appointments

To-go meals: Mon, Thurs, Fri, 2PM-4PM; Sat- Sun 12PM-2PM

Grace Café, Arch Street Methodist Church, 55 N Broad St, 215-568-6250.

Mon-Thurs, 8:45AM-2PM - showers, laundry, and case management.

Sun 5PM-6PM - to-go meals.

BENEFITS ACCESS

BenePhilly, 844-848-4376, free enrollment support to help apply for benefits
Campaign for Working Families, 215-454-6483, free tax prep

HEALTHCARE

Stephen Klein Wellness Center, Project HOME, 2144 Cecil B. Moore Ave.,

215-320-6187, projecthome.org/stephen-klein-wellness-center, for medical or dental, call Mon-Fri 9AM-5PM

Courage Medicine, 7198 Castor Ave., Suite 200, 267-217-3217; low-barrier primary care, recovery care, and sexual health services.

Mary Howard Health Center, 125 S 9th St, 215-592-4500

Walk-ins, telehealth, and in-person appts. Mon-Th 7AM-3:30PM, Fri 8AM-11AM

PHMC Care Clinic, 1200 Callowhill Street, Suite 101, (Use 12th St. entrance) 215-825-8220 Walk-ins, telehealth, and in-person appts. Mon-Th 8:30AM-4PM; Fri 7AM-4PM

PHMC Dental, 1200 Callowhill Street, 215-309-6223

Telehealth, in-person and emergency. Mon- Thurs: 8AM-5PM, Fri: 8:00AM-12PM

Philadelphia FIGHT, fight.org, 215-985-4448 (All patients must call before visiting)

Jonathan Lax Center, 1233 Locust St, 4th Fl, 215-790-1788

Primary care for anyone living with HIV. Mon-Fri 9AM-5PM (Tues until 6PM)

John Bell Health Center, 1207 Chestnut St, 3rd Fl, 267-725-0252

Primary care for any adult (18+). Mon-Fri 9AM-5PM

Y-HEP Adolescent and Young Adult Health Center (ages 13-24), 1207

Chestnut St 5th Fl, 215-344-1632, Mon-Fri 9AM-5PM

Pediatric and Adolescent Health Center (18 or younger), 1207 Chestnut St, 5th Fl, 215-525-8600, Mon-Fri 9AM-5PM (+2nd Saturday of each month)

FIGHT Family Dentistry, 1207 Chestnut St, 4th Fl, 215-525-3046, Mon-Fri 8:45AM-5PM

RECOVERY RESOURCES

Alcohol & Other Drug Information and Recovery Support Line, 800-221-6333

NET Access Point, 1007 W Lehigh Ave, 215-451-7116, netcenters.org

Behavioral Health Special Initiative (BHSI), 215-546-1200, Mon-Fri 8:30AM-5PM

Community Behavioral Health (CBH) Hotline, 888-545-2600

SYRINGE ACCESS

Prevention Point Philadelphia, 2913 Kensington Ave, 215-634-5272, ppponline.org

Emergency Packs: M/W 12PM-3:30PM; **Syringe Exchange:** Tues/Fri 12PM-3PM; call

267-324-1593 for mobile site locations and hours. **Drop-in Center** (case management, mail, legal, D&A referrals, breakfast, clothing +hygiene distribution, +

more): Mon-Fri 8AM-4PM. **Wound Care:** Tues, Thurs, Fri 12PM-4PM. **Stabilization**

Treatment and Engagement Program: Mon, Tues, Th 9AM-3PM; Wed 9AM-1PM; Fri 11AM-

3PM. **Medical Case Management:** Mon-Th 9AM-5PM; Fri 12PM-5PM.

MENTAL HEALTH SUPPORT

Mental Health Delegate Hotline, 215-685-6440

Suicide Prevention Lifeline, 24/7, 1-800-273-8255, suicidepreventionlifeline.org

Pennsylvania Hospital CRC, 801 Spruce St, 215-829-5433

YOUTH SERVICES

Youth Emergency Service (ages 12-17), 1526 Fairmount Ave, 215-787-0633/800-371-7233 (24 hours a day)

Attic Youth Center (ages 14-23), 255 S 16th St, 215-545-4331, atticyouthcenter.org

Mon, Wed, Fri: 3-6PM to provide youth supplies for curbside pickup. All programming and counseling are virtual.

Covenant House Crisis Center (ages 0-21), 31 E Armat Street, 215-951-5411

24-Hour Hotline 1-800-999-9999

Valley Youth House, 1500 Sansom St, Suite 300A, 215-925-3180, 1-888-469-7315

CTS Youth Transition Center (ages 14-17), 5732 Thomas Ave

<https://ctsworks.org/youth-transition-center-ytc/>

LEGAL SERVICES

Community Legal Services (CLS), 215-981-3700; clspbila.org new clients by phone

Philly Tenant Hotline, 267-443-2500, phillytenant.org

Free legal advice and representation for low-income tenants

Homeless Advocacy Project (HAP), 215-523-9595 or 1-800-837-2672, haplegal.org

MEALS

Additional free food and meals during COVID-19: phila.gov/food

Center City Meal Site, Hub of Hope, 1400 Arch St Sub-Concourse Level (Enter through North side of Dilworth Park) To-go meals: Thurs-Mon, 2PM-4PM; Sat/Sun 12PM-2PM

Center City Meal Site, Broad St. Ministry, 315 S Broad St.,

To-go meals: Mon-Fri, 11:30AM-1PM

(Note: ID vouchers are available and mail can still be picked up at **Broad Street**

Ministry, 315 S Broad St, 215-735-4847, broadstreetministry.org, Mon-Fri, 12PM-2PM)

Arch Street Methodist Church, 55 N Broad St, 215-568-6250

To-go meals: Sunday, 5PM-6PM

Chosen 300, 215-243-0300, chosen300.org

1116 Spring Garden: Mon, Wed, & Fri, 6PM; Sat 5PM

14th + JFK: Sunday, 9:30AM; 3959 Lancaster: Mon & Fri, 6PM

Church of the Advocate, 1801 Diamond St, 215-978-8000

Lunch: Mon-Fri, 12PM-1PM served outside

Face to Face, 123 E Price St, 215-849-0179, facetofacegermantown.org

Dining room: Mon, Thurs, Fri, Sat 12:30PM Sun 2PM; Social Services: Mon, Thurs, Fri, Sat 10AM-2PM; Legal Center: Mon, Thurs, Fri 10AM-2PM, Health Center: Mon, Thurs, Fri, Sat 10AM-2PM

Living Word Community, 142 N. 17th St, 215-563-1322

Breakfast Saturdays, 9:15am, followed by service and lunch.

The Perimeter (veterans only), 213-217 N 4th St, 215-923-2600

Meals: Mon-Fri, Breakfast 9AM-10AM; Lunch 10AM-1 PM

Old First Reformed UCC, 151 N 4th St, 215-922-4566

To-go meals, toiletries + clothing: Saturdays, 9AM-10AM

St. Francis Inn, 2441 Kensington Ave, 215-423-5845

Meals: Fri, Sat, Sun 11:30AM-1PM; Mon-Th 4:30PM –6PM

Clothing Center: Wed, Th 9:30AM – 11:30AM, Mon only family w children 9:30AM - 11:30AM

St. Mark's Soup Bowl, Sat 7AM – 9AM; 1625 Locust St, 215-735-1416

Philly House, 302 N 13th St, 215-922-6400

<https://www.phillyhouse.org/>, Daily: Breakfast 7AM, Lunch 12PM, Dinner 5PM

Philly Restart, 19th and the Ben Franklin Parkway

Meals: Mondays, 4PM

Helping Hands, 610 N 6th St, 215-627-1656

Meals: Sundays, 1:00PM, tickets at 12:30PM

Bright Hope Baptist Church, 1601 N 12th St, 215-232-6004

To-go meals: Mon-Thurs 10AM-11:30AM, Groceries: Fri 10AM-12PM

Old St. Joseph's Church, 321 Willings Alley, 215-923-1733

Outdoor, to-go lunches: Tues, Thurs, Sat, 11AM-12PM

West Philadelphia meal sites, Mon- Fri, check website for time and location:

<https://www.uchcphiladelphia.org/>

WOMEN ONLY MEALS

Women of Hope, 1210 Lombard St, 215-732-1341

Bagged lunches: Mon-Fri, 12PM-1:30PM; Showers: Tues/Thurs, 10:30AM-1:00PM

MEN ONLY MEALS

Our Brother's Place, 907 Hamilton St, 215-985-1600

To-go lunches: Daily, 12PM-1PM at loading dock

St. John's Hospice, 1221 Race St, 215-563-7763, saintjohnshospice.org

Lunch: Mon-Fri 12PM-1PM; Dinner: Mon, Wed + Fri 4PM; Case Management: Mon-Fri 12PM-2:30PM; Showers + Clothes: Mon-Fri 8:30AM-9:15AM, Second Tuesday of the month they are closed

LGBTQ SERVICES

Trevor Project, 1-866-488-7386, thetrevorproject.org, 24/7 hotline with text/chat

CHOP Gender & Sexuality Development Clinic, 3550 Market St, 267-426-5980

New Patients: Call or email GenderClinic@chop.email.edu

Mazzoni Center, 1348 Bainbridge St, 215-563-0652, mazzonicenter.org

Washington West Project, 1201 Locust St, 215-985-9206, Free HIV/STI testing

Attic Youth Center (ages 14-23), 255 S 16th St, 215-545-4331, atticyouthcenter.org

INTIMATE PARTNER VIOLENCE & SEXUAL SAFETY

Philadelphia DV Hotline, 1-866-723-3014; **Victim/Witness Services**, 215-686-8027

Women Organized Against Rape (WOAR), 215-985-3333, woar.org

Women Against Abuse (WAA), 215-686-7082, womenagainstabuse.org

Protection from Abuse Orders can be filed at Family Court, 1501 Arch St, Domestic Violence Intake Unit, 8th Floor, 215-686-3512, M-F 8AM-5PM

Emergency Protective Orders can be filed at the Criminal Justice Center, 1301 Filbert St, Room B-03, Mon-Fri 5PM-8AM, 24hours on weekends

Women in Transition, 718 Arch St Ste 401N, 215-751-1111, helpwomen.org

Phone counseling only for new and existing clients (14+)

WIT LifeLine, 215.751.1111 Mon-Fri 9AM-5PM, or email:

witservices@helpwomen.org

HUMAN TRAFFICKING

National Human Trafficking Hotline, 1-888-373-7888

Reporting, legal services, interpretation, social services, referral

Due to the rapidly changing situation, call organizations to confirm services. The most updated version is available at projecthome.org/wheretoturn.

Do you have suggestions on how to make this resource better? Please email wheretoturn@projecthome.org.