WHERE TO TURN DURING COVID-19
Resources for People Experiencing Homelessness in Philadelphia (Updated May 11, 2020)

Philadelphia 24-Hr Homeless Outreach Hotline:
215-232-1984 or 1-877-222-1984

Due to the rapidly changing situation, please call organizations to confirm services.
To print additional copies of the latest version, visit projecthome.org/wheretoturn

Please email suggestions to wheretoturn@projecthome.org.

GENERAL PHILADELPHIA COVID RESOURCES phila.gov/covid

Philadelphia COVID-19 Text Alerts: Text COVIDPHL to 888-777 to receive updates

Philadelphia Coronavirus Helpline: 800-722-7112

Medical experts can answer questions about symptoms, testing resources, etc.


EMERGENCY HOUSING SERVICES
All shelter access points are OPEN and operating on normal schedules through the Office of Homeless Services (OHS).

Families/Single Women
Apple Tree Family Center, 1430 Cherry Street, 215-686-7150, 7151, or 7153; INTAKE: Mon-Fri: 7-5pm; 10 people at a time

Families Only
Emergency Housing After-Hours Services (OHS), Red Shield Family Residence, 715 N Broad Street, 215-787-2887

INTAKE: Daily: After 5pm. Holidays & Weekends: 24 hours

Single Women Only
Emergency Housing After-Hours Services (OHS)

Gaudenzia’s House of Passage, Kirkbride Center
INTAKE: Daily: After 5pm; Holidays & Weekends: 24 hrs; 20 ppl at a time 48th Street and Haverford Avenue (48th Street side entrance), 215-634-9775

Single Men
Roosevelt Darby Center, 804 N Broad Street, 215-685-3700,
INTAKE: Mon-Fri: 7-5pm; 10 people at a time
Emergency Housing After-Hours Services (OHS) Station House 2601 N Broad St (rear entrance); 215-225-9230; INTAKE: Daily: After 5pm; Holidays/Wknds: 24hrs

Sunday Breakfast Rescue Mission (men), 302 N 13th St, 215-922-6400

INTAKE: Daily, 7PM; All services for existing clients only

To register complaints about shelter, transitional and permanent housing, and rapid rehousing: Office of Homeless Services Participant Comment Line 215-686-4700 or ohs-generalinfo@phila.gov

DROP-IN CENTERS
Hub of Hope, Project HOME, 1401 Arch St, 215-309-5225; Mon-Fri, 8AM-4PM; no new clients after 12PM; must be screened at Broad St and JFK Blvd. Limited showers, laundry and medical appointments
Grace Café, Arch Street Methodist Church, 55 N Broad St, 215-568-6250
Mon-Thurs, 10AM-3PM, case management, showers, laundry

BENEFITS ACCESS
BenePhilly 844-848-4376, 9AM-5PM; apply for food and benefits
Philly Restart 18th Street & Vine Street; Mon: 4-5pm; Vouchers for PennDOT ID or PA birth certificate given with referral letter from shelter or agency. Meal served.

HEALTHCARE
Stephen Klein Wellness Center, Project HOME, 2144 Cecil B. Moore Ave., 215-320-6187, projecthome.org/skwc; If you are looking for a medical provider or services, call Mon-Fri, 9AM-5PM; Teledentistry for urgent needs

Mary Howard Health Center, 125 S 9- St, 215-592-4500
No walk-in appointments; only telehealth visits until further notice

Call 855-887-9229 if you have COVID-19 symptoms

Philadelphia FIGHT, fight.org, 267-725-0252 or 215-790-1788;

Emergency Housing After-Hours Services (OHS)
Only seeing patients WITH respiratory symptoms

All shelter access points are OPEN and operating on normal schedules through the Office of Homeless Services (OHS).

Families/Single Women
Apple Tree Family Center
Closed until further notice:
Y-HEP Youth Health Center (ages 13-24), 1207 Chestnut St 5th Floor, 215-344-1632
215-686-7150, 7151, or 7153;
INTAKE: Mon-Fri: 7-5pm; Holidays & Weekends: 24 hours

Mental Health Support
Office of Behavioral Health Emergency and Information Line (24-hour Mental Health Delegate Line) 215-685-6440
Suicide Prevention Lifeline, 24/7, 1-800-273-8255, suicidepreventionlifeline.org
Pennsylvania Hospital CRC, 801 Spruce St, 215-829-5433 (screenings at entrance)

Recovery Resources
Alcohol & Other Drug Information and Recovery Support Line 800-221-6333, Mon-Fri, 9AM-9PM

NET Access Point, 499 N 5th St, 215-451-7114, netcenters.org; 2-3 people at a time

Syringe Access
Prevention Point Philadelphia, 2913 Kensington Ave, 215-634-5272, ppponline.org

Syringe services: Emergency packs, Mon, 12PM-3PM; syringe exchange, Tues, Fri, 12PM-3PM; mobile sites on regular schedule EXCEPT for 63rd & Market (closed)
Medication: Mon-Fri, 9AM-5PM; Mail: Mon, Tues, Fri, 12PM-4PM at the Ruth Street entrance; Public restrooms: Mon-Fri, 7AM-11PM
Meals: Breakfast, 9AM at Monmouth entrance; lunch, Mon-Fri, 1PM-3PM at Ruth & Clearfield; No new patients (for referrals, contact Ms. Sheppard at 267-872-9195);
No drop-in, legal, primary care/wound care, or testing services

Human Trafficking
National Human Trafficking Hotline, 1-888-373-7888,
Reporting, legal services, interpretation, social services, referral
MEALS

More food and resources: phil.gov/food and communityresourceconnects.org

NEW: Center City Meal Site, Thomas Paine Plaza, 1401 JFK Blvd
To-go meals: Thurs-Mon, 4PM-5:30PM (Muslims Serve)

NEW: Center City Meal Site, North Apron of City Hall, (Broad Street Ministry)
To-go lunches and dinners: Mon-Fri, 11:30AM-1PM
(Note: mail can still be picked up at Broad Street Ministry, 315 S Broad St, 215-735-4847, broadstreetministry.org, Mon-Fri, 11:30AM-2PM)

NEW: Kensington Meal Site, Ruth & East Clearfield Parking Lot
To-go meals: Mon-Fri, 1PM-3PM (Kensington Meal Partners)

NEW: South Philly Meal Site, Francis Scott Key School, 2230 S 8th St
To-go meals: Mon-Fri, 11:30AM-1PM (SEAMAAC and Broad Street Ministry)

Arch Street Methodist Church, 55 N Broad St, 215-568-6250
Outdoor, to-go meals: Sun, tickets at 4:30PM, served 5:30PM-7PM

Chosen 300, 1116 Spring Garden & 3959 Lancaster, 215-243-0300, chosen300.org
Carry-out meals only: Mon, Wed, & Fri, 6PM

Church of the Advocate, 1801 Diamond St, 215-978-8000
Lunch: Mon-Fri, 12PM-1PM served outside

Face to Face, 123 E Price St, 215-849-0179, facetofacegermantown.org
To-go food in parking lot: Mon, Fri, 12PM-2PM

Feeding 5000, Logan Square, 609-923-4902; Lunch: Sun, 11AM

Helping Hands, 6th St & Green St, 215-627-1656; Lunch: Sun 1:15PM

Living Word Community, 142 N. 17th St, 215-568-6210
To-go meals: Sat, 10AM

The Perimeter (veterans only), 213-217 N 4th St, 215-923-2600
To-go meals: Mon-Fri, 9AM-10AM, 12PM-1PM

Old Pine Community Center, 401 Lombard St, 215-627-2493,
To-go meals: Mon-Fri, 7AM-8AM; Sun, 7:30AM-9:30AM;
Seniors ONLY: Saturdays, 12PM-1PM oldpinecommunitycenter.org

St. John’s Hospice (men), 1221 Race St, 215-563-7763, saintjohnshospice.org
Outdoor/to-go meals: Mon-Fri, 12PM-1PM; Mon, Wed, Fri, 4:30PM-5PM
No day services (showers, clothing, case management) until further notice
Overnight: Limited to 20 people

St. Francis Inn, 2441 Kensington Ave, 215-423-5845; Take-out meals: 11:30AM-1PM

Sunday Breakfast Rescue Mission, 302 N 13th St, 215-922-6400, sundaybreakfast.org,
Mon-Sun, 5:30PM-6:30PM

Old First Reformed UCC, 151 N 4th St, 215-922-4566, To-go meals: Sat, 9AM-9:30AM

WOMEN ONLY MEALS

Women of Hope, 1210 Lombard St, 215-732-1341; Bagged lunches: Mon-Fri,
12PM-1:30PM; Showers: Tues & Thurs, 10:45AM-1:30PM

MEN ONLY MEALS

Our Brother’s Place, 907 Hamilton St, 215-985-1600
To-go lunches: Daily, 12PM-1PM at loading docks

Old St. Joseph Church, 321 Willings Alley, 215-923-1733
Outdoor, to-go lunches: Tues, Thurs, Sat, 11AM-12PM

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Do you have suggestions on how to make this resource better? Please email wheretoturn@projecthome.org.