

**HUMAN TRAFFICKING**

**National Human Trafficking Hotline**  
1-888-373-7888  
Reporting, legal services, interpretation, social services, referral

**The Perimeter (Veteran Services)**  
213-217 N. 4th Street (at Arch Street)  
215-923-2600  
Mon-Fri: 8:30-4:30pm  
Shows, haircuts, food, clothing, laundry, counseling, shelter, transportation

**VETERANS**

**National 24-Hour Hotline for Veterans who are Homeless (or At-Risk of Homelessness)**  
1-877-4AID-VET (824-3838)

**Face to Face**  
123 East Price St, 215-849-0179  
Fri, Sat, Mon, Tues: 9am-2pm, Sun 10:30am-3:45pm  
Free meals, social services, health center, legal

**St. John's Hospice (Men)**  
1221 Race Street, 215-563-7763  
Mon-Fri (except Tues): 8:30am  
Clothing and showers (Mon for seniors, veterans, disabled only);  
Lunch: Mon-Fri 12-1pm  
Case management: 12-2:30pm

**Recovery & peer support, life & job coaching**  
Office: Mon-Fri: 9-5pm  
2709 N. Broad Street, 1st floor, 267-507-3470  
The Well

**DROP-IN CENTERS**

*Continued*

**A New Life Recovery Learning Center**  
319 Spring Garden Street, 267-507-3529  
Mon-Fri: 8am-4pm

**Philadelphia Recovery Community Center (PRCC)**  
1701 Lehigh Ave, 215-223-7700  
Mon-Wed: 10-6pm; Thurs-Fri: 11:30-7:30  
Group and individual recovery support

**Welcome Center**  
211 Sansom Street, 215-567-3668  
Fri: 12pm Lunch; 12-4pm Activities

**Lutheran Church of the Holy Communion**  
1401 Arch Street, 215-309-5225  
Suburban Station Concourse - Lower Level  
Mon-Fri: 7am-7pm; Sat & Sun: 3pm-7pm  
Dinner: Fri-Sun: 4pm-5:15pm  
Medical: Mon 8:30AM-12:30PM, 1-3PM Tues 1-5PM, Wed/Thurs 8:30AM-12:30PM, 1-5PM Fri 1-5PM  
Dental: Tues 1-5pm, Thurs 8:30am-12pm & 1-5PM  
PM Coffee & snacks, case management, recovery groups, showers/laundry

**DAY/DROP-IN CENTERS**

**The Hub of Hope, Project HOME**  
1401 Arch Street, 215-309-5225  
Suburban Station Concourse - Lower Level  
Mon-Fri: 7am-7pm; Sat & Sun: 3pm-7pm  
Dinner: Fri-Sun: 4pm-5:15pm  
Medical: Mon 8:30AM-12:30PM, 1-3PM Tues 1-5PM, Wed/Thurs 8:30AM-12:30PM, 1-5PM Fri 1-5PM  
Dental: Tues 1-5pm, Thurs 8:30am-12pm & 1-5PM  
PM Coffee & snacks, case management, recovery groups, showers/laundry

**Participant Comment Line**  
215-686-4700 or ohs-generalinfo@phila.gov

**Office of Homeless Services**  
rehousing:  
transitional and permanent housing, and rapid  
To register complaints about shelter,  
302 N. 13th Street, 215-922-6400

**SHELTERS**

*Continued*

**LEGAL SERVICES**

**Tenant Legal Aid Referral Line** [phillytenant.org](http://phillytenant.org)  
267-443-2500 (Live 11am-7pm)  
Eviction prevention resources. Free legal advice and representation for low-income tenants

**Community Legal Services (CLS)**  
1424 Chestnut Street, 215-981-3700  
Walk-in Mon-Fri: 9am-12pm  
Landlord Tenant Housing Mon-Thurs, 9am-11am  
1410 W. Erie Ave, 215-227-2400  
Walk-in: Mon, Wed, Fri: 9am-12pm  
SSI Appeal & Utilities Mon, Wed, Fri: 8:30am-12pm  
[clsphila.org/get-help](http://clsphila.org/get-help)

**Homeless Advocacy Project (HAP)**  
215-523-9595 or 1-800-837-2672  
Weekly free legal clinics in various locations.  
[homelessadvocacyproject.org](http://homelessadvocacyproject.org)

**Chosen 300 West** 215-243-0300  
3959 Lancaster Ave, Mon: 5-7pm (By Appt)  
Expungement Services

**BENEFITS ACCESS**

**BenePhilly, Project HOME Sites**  
1515 Fairmount Ave, Mon & Fri: 9am-5pm;  
Hub of Hope, Tues: 10am-6pm, 1401 Arch St,  
Lower Level, Suburban Station;  
Honickman Learning Center Comcast Technology Labs, Thurs: 9am-5pm, 1936 N. Judson St.  
Food stamps, medical benefits & state benefits.  
BenePhilly Appointment Hotline 844-848-4376

**Philly Restart** 18th Street & Vine Street  
Mon: 4-5pm Vouchers for PennDOT ID or PA birth certificate given with referral letter from shelter or agency. Meal served.

**Single Men Emergency Housing After-Hours Services (OHS)** Station House  
804 N. Broad Street, 215-685-3700  
INTAKE: Mon-Fri: 7-3pm

**Single Men Seeking Emergency Housing Services (OHS)**, The Roosevelt Darby Center  
215-923-2600  
Mon-Fri: 8:30-4:30pm  
Shows, haircuts, food, clothing, laundry, counseling, shelter, transportation

**Single Men Emergency Housing After-Hours Services (OHS)**, Red Shield Family Residence  
715 N. Broad Street, 215-787-2887  
Weekends: 24 hours.  
INTAKE: Daily: After 5pm. Holidays & Weekends: 24 hours.

**Single Women Only Emergency Housing After-Hours Services (OHS)**  
1430 Cherry Street,  
215-686-7150, 7151, or 7153  
INTAKE: Mon-Fri: 7-3pm  
(OHS) Apple Tree Family Center  
Housing Services, Office of Homeless Services  
Seeking Emergency

**Families Only Emergency Housing After-Hours Services (OHS)**, Red Shield Family Residence  
715 N. Broad Street, 215-787-2887  
Weekends: 24 hours.  
INTAKE: Daily: After 5pm. Holidays & Weekends: 24 hours.

**Philadelphia Homeless Outreach Hotline**

215-232-1984

**SHELTERS**

**WHERE TO TURN**

**To Help People Who Are Homeless** 10/3/2019

**24-Hour Homeless Outreach Hotline:**  
**215-232-1984**  
**1-877-222-1984**



**Project HOME**  
**Outreach Coordination Center**  
1515 Fairmount Avenue  
Philadelphia, PA 19130  
Office hours: Mon, Tue, Thurs, Fri: 8am-4pm  
Wed: 8am-2pm

The Outreach Coordination Center is funded by the City of Philadelphia.

*None of us are home until all of us are home.*  
[www.projecthome.org](http://www.projecthome.org)

For more food, health, and human services in the Philadelphia regional area visit **211sepa.org** or call **2-1-1** or **866-964-7922** or **Text 898-211**

Do you have suggestions on how to make this resource better? **Please call 215-232-7272.**

To print additional copies of the latest version, visit [projecthome.org/wheretoturn](http://projecthome.org/wheretoturn)

## HEALTHCARE

**EMERGENCY** Go to emergency room or call 911

### **NON-EMERGENCY**

#### **Stephen Klein Wellness Center, Project HOME**

2144 Cecil B. Moore Avenue, 215-320-6187  
Mon-Fri: 9-4:30pm (appointments preferred)  
*Medical clinic, dental treatment, counseling, health insurance enrollment, (Bus options: 3, 33 and 61)*

#### **Fairmount Health Center**

1412-22 Fairmount Avenue, 215-235-9600  
Mon-Fri: 8:30-5pm (walk-ins welcome)  
*Co-pays on sliding scale from \$20 to \$40*

#### **Fairmount Health Center-Our Brother's Place**

907 Hamilton Street, 215-985-1600  
Tues & Thurs: 9am-4pm, Thurs: 7-8:30pm

#### **Mary Howard Health Center**

125 S. 9<sup>th</sup> Street, 215-592-4500  
*Appointment Hours Mon-Fri: 9:30-5:00pm*  
*Walk-ins Mon-Thurs: 7am*

#### **House of Grace Catholic Worker Clinic**

1813 East Hagert Street, 215-423-0222  
Tues: 9:30-11:30am, 4:30-6:30pm  
Wed: 9:30-11:30am; Thurs: 4:30-6:30pm  
Fri: 11:30am-1:30pm  
*Walk-in health clinic, showers*

### **GET UP**

3130 Kensington Avenue, 215-888-2448  
Mon-Fri: 9am-4pm *Free HIV/STI Testing*

#### **Philadelphia FIGHT Community Health Centers**

Jonathan Lax Center  
1233 Locust St., 4<sup>th</sup> floor, 215-790-1788  
*HIV primary medical care for adults*

John Bell Health Center  
1207 Chestnut St., 3<sup>rd</sup> floor, 267-725-0252  
*Primary medical clinic for adults*

Y-HEP Youth Health Center  
1207 Chestnut St., 5<sup>th</sup> floor, 215-344-1632  
*Primary medical care for youth (Ages 13-24)*

### **RECOVERY RESOURCES**

**Alcohol & Other Drug Information and Recovery Support Line (24-hour)** 800-221-6333

#### **NET Access Point**

499 N. 5<sup>th</sup> St., 215-451-7114  
*24/7 access to treatment; no appointment needed*

### **SYRINGE EXCHANGE**

**Prevention Point Philadelphia**  
2913 Kensington Avenue, 215-634-5272  
*Drop-In Services:* Mon, Wed, Thurs: 7am-6pm,  
Tues: 7am-5pm (General) 6-9pm (Ladies Night),  
Sat & Sun 7am-3pm; *Primary Care Clinic:* Wed:  
1pm-5pm *HIV testing, drop-in center, street side health project. Safer use supplies:* Mon, Tues  
*Syringe access:* Fri (on site) Wed, Th, Sat (mobile)  
*overdose and naran training daily*

### **MENTAL HEALTH SUPPORT**

**Suicide Hotline** 1-800-273-TALK (8255)

**Office of Behavioral Health Emergency and Information Line (24-hour Mental Health Delegate Line)** 215-685-6440

**Mercy Hospital of Philadelphia Crisis Response Center (CRC)** 501 S. 54<sup>th</sup> Street, 215-748-9525

**Hall Mercer Crisis Response Center (CRC) - Pennsylvania Hospital** 245 S. 8<sup>th</sup> Street  
215-829-LIFE (5433) - Crisis Team

#### **Mary Howard Health Center**

125 S. 9<sup>th</sup> Street, 215-592-4500  
*Walk-ins Mon & Tues: 6:30-6:45am*

**Report complaints about mental health treatment:**

**Consumer Satisfaction Team**  
520 Delaware Avenue, 7<sup>th</sup> Floor, 215-923-9627

## YOUTH SERVICES

#### **Covenant House Crisis Center**

(Ages 21 & Under)  
31-43 East Armat Street, 215-951-5411  
24-Hour Hotline 1-800-999-9999

#### **Youth Emergency Services (YES)**

**Center for Runaway Youth** (Ages 12-17)  
24-Hour Hotline & Intake 1-800-371-SAFE(7233)

#### **Valley Youth House** (Ages 12-21)

1500 Sansom Street #300A, 215-925-3180  
*Street outreach and transitional housing (including LGBTQ)*

#### **PathWAYS PA Basic Center Program**

(Ages 14-17, females only)  
5013 Hazel Avenue, 215-397-4287  
*Services and housing*

#### **Forget Me Knot Youth Services** (Ages 13-18)

2321 N Broad Street, 215-223-3621  
*Services, Emergency Shelter (including LGBTQ)*

## LGBTQ SERVICES

#### **Attic Youth Center** (Ages 14-23)

255 S. 16<sup>th</sup> Street, 215-545-4331  
Mon & Tues: 11am-7pm  
Wed & Fri: 1pm-8pm  
*HIV testing, individual counseling, social activities, and safe environment for youth*

#### **Mazzoni Center**

809 Locust Street, 215-563-0658  
Mon & Tues: 9am-7pm  
Wed-Fri: 9am-5pm  
*Medical care, counseling, HIV testing, trans health services, support groups*

#### **Mazzoni Center, Washington West Project**

1201 Locust Street, 215-985-9206  
*HIV walk-in testing*  
Mon-Fri: 9am-8:30pm; Sat: 1-4:30pm  
*STI walk-in testing*  
Tues: 1-6pm, Thurs: 6-8:30pm,  
Fri: 2-5pm, Sat: 1-4pm

#### **Stephen Klein Wellness Center, Project HOME**

2144 Cecil B. Moore Avenue, 215-320-6187  
*Trans health services, counseling, medical care (See Healthcare section for details.)*

#### **Trans-health Information Project (TIP)**

149 W Susquehanna Ave  
*Educational workshops, group support*  
267-457-3912 toll free: 866-222-3871

## DOMESTIC VIOLENCE

#### **Philadelphia Domestic Violence Hotline**

1-866-723-3014 or 1-866-SAFE-014  
*Emergency shelter, transitional housing, referral, and legal representation*

#### **Women Organized Against Rape (WOAR)**

24-Hour Crisis Hotline: 215-985-3333  
*Advocacy, counseling, and education services*

#### **Women Against Abuse**

Legal Center: 215-686-7082

## MEALS

### **WOMEN, MEN & FAMILIES**

#### **St. Francis Inn**

2441 Kensington Avenue, 215-423-5845  
*Breakfast* Tues, Wed, Thurs: 10-11am  
*Lunch* Fri, Sat, Sun: 11:30-1pm  
*Dinner* Mon, Tues, Wed, Thurs: 4:30-6pm  
*Clothing* Tues-Thurs: 10-12pm  
*Dinner* Sun: 6-7:30pm  
*Phone usage, resource referral*

#### **Arch Street Methodist Church**

Corner of Broad & Arch Streets, 215-568-6250  
*Dinner* Sun: 6-7:30pm

## MEALS *Continued*

#### **Mt. Olive Holy Temple**

1469 N Broad Street, 215-765-3372  
*Lunch* Tues: 12-2pm

#### **Helping Hands**

6<sup>th</sup> Street & Green Street, 215-627-1656  
*Lunch* Sun: 12:30pm *Service followed by meal*

#### **Broad Street Ministry**

315 S. Broad Street, 19107, 215-735-4847  
*Lunch* Mon-Fri: 12pm-1pm,  
*Mail Pick-up* Mon-Fri 11:30am-2pm  
*Open* Mon-Fri: 11:30am-3pm  
*Health Services, Personal Care Items, Art*

#### **Chosen 300 Center City (Spring Garden)**

1116 Spring Garden Street, 215-765-9806  
*Breakfast* Sun: 10am & *Support group* Sun: 8am  
*Lunch* Tues: 12pm (Learning Lunch)  
*Dinner* Mon, Wed, Fri: 6pm; Sat: 5pm (Nov-Apr);  
(May-Oct is at 16th & Ben Franklin Parkway)  
*Computer Lab* Mon, Wed, Fri: 12-2pm  
*Haircuts* 4th Mon: 10-2pm

#### **Chosen 300 West**

3959 Lancaster Avenue, 215-243-0300  
*Breakfast* Sun: 10am  
*Dinner* Mon, Fri: 6pm  
*Learning Meal* Wed: 6:30pm  
*Haircuts* 2nd Mon: 10am to 2pm

#### **Saint Mark's Soup Bowl**

1625 Locust Street, 215-735-1416  
*Breakfast* Sat: 6:30-9am

#### **Sunday Breakfast Rescue Mission**

302 N. 13<sup>th</sup> Street, 215-922-6400  
*Daily: Breakfast 7am; Lunch 12pm; Dinner 6pm*

#### **Old Pine Community Center**

401 Lombard Street, 215-627-2493  
*Sack breakfast* Mon-Fri: 7:30-10:00am  
*Sack lunch* Mon-Fri 11:30am-1:30pm  
*Showers* Fri: 7:00-7:30am; Sun: 7:30-8:20am  
*Breakfast* Sun: 8:00-9:30am

#### **Bright Hope Baptist Church**

1601 N. 12<sup>th</sup> Street, 215-232-6004  
*Dinner* Mon-Thurs: 6pm

#### **Church of the Advocate**

1801 Diamond Street, 215-978-8000  
*Lunch* Mon-Fri: 12-2pm

### **WOMEN ONLY MEALS**

#### **Women of Hope**

1210 Lombard Street, 215-732-1341  
*Lunch* Mon-Fri: 12-1pm  
*Showers* Tues & Thurs: 11-11:45am

### **MEN ONLY MEALS**

#### **Our Brother's Place**

907 Hamilton Street, 215-985-1600  
*Daily: 12pm Lunch & Showers*

#### **Old St. Joseph Church**

321 Willings Alley, 215-923-1733  
*Lunch* Tues, Thurs & Sat: 11:30-1:30pm

#### **St. John's Hospice**

1221 Race Street, 215-563-7763  
*Lunch* Mon-Fri (except 2nd Tues) 12-1pm  
*Dinner* Mon, Wed, Fri: 4:30pm (sign up at 4pm)  
*Clothes and Showers:* Mon, Tues, Wed, Fri 8:30am  
(sign up the day before; Mon is seniors & vets only)  
*Social Services:* Mon-Fri 12-2:30pm  
*Health Services (Nurse):* Mon, Fri 8:30am-2pm