

National Human Trafficking Hotline
1-888-373-7888
Reporting, legal services, interpretation,
social services, referral

HUMAN TRAFFICKING

National 24-Hour Hotline for Veterans who are Homeless (or At-Risk of Homelessness)
1-877-AID-VET (824-3838)
The Perimeter (Veteran Services)
213-217 N. 4th Street (at Arch Street)
215-923-2600
Mon-Fri: 8:30-4:30pm
Showers, haircuts, food, clothing, laundry, counseling, shelter, transportation

VETERANS

Face to Face
123 East Price St, 215-849-0179
Fri, Sat, Mon, Tues: 9am-2pm,
Sun 10:30am-3:45pm
Free meals, social services, health center, legal
National 24-Hour Hotline for Veterans who are Homeless (or At-Risk of Homelessness)
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DROP-IN CENTERS Continued

For more food, health,
and human
services in the
Philadelphia regional
area visit

211sepa.org
or call
2-1-1 or
866-964-7922 or
Text 898-211

Do you have
suggestions on
how to make this
resource better?

Please call
215-232-7272.

To print additional copies
of the latest version, visit
projecthome.org/wheretoturn

SHELTERS Continued

LEGAL SERVICES

Tenant Legal Aid Referral Line
267-443-2500 (Live 11am-7pm)
Eviction prevention resources. Free legal advice
and representation for low-income tenants
www.phillytenant.org

Community Legal Services (CLS)
1424 Chestnut Street, 215-981-3700
Walk-in Mon-Fri: 9am-12pm
Landlord Tenant Housing Mon-Thurs, 9am-11am
1410 W. Erie Avenue, 215-227-2400
Walk-in: Mon, Wed, Fri: 9am-12pm
SSI Appeal & Utilities Mon, Wed, Fri: 8:30am-12pm
clsphila.org/get-help

Homeless Advocacy Project (HAP)
215-523-9595 or 1-800-837-2672
Weekly free legal clinics in various locations.
homelessadvocacyproject.org

Chosen 300 West
3959 Lancaster Avenue, 215-243-0300
Mon: 5 -7pm (By Appt) Expungement Services

BENEFITS ACCESS

BenePhilly 1515 Fairmount Ave, 215-320-6193
Mon-Fri: 9-5pm
Walk-ins welcome.
Food stamps, medical benefits & state benefits.

Philly Restart 18th Street & Vine Street
Mon: 4-5pm Vouchers for PennDOT ID or PA birth
certificate given with referral letter from shelter or
agency. Meal served.

DAY/DROP-IN CENTERS

The Hub of Hope
1401 Arch Street, 215-309-5225
Suburban Station Concourse - Lower Level
Mon-Fri: 7am-7pm; Sat & Sun: 3pm-7pm
Dinner: Fri-Sun: 4pm-5:15pm
Medical: Tues & Wed 1pm-5pm, Thurs 9am-5pm
Dental: Tues 1-4:30pm, Thurs 8:30am-12pm
Coffee & snacks, case management, recovery
groups, showers/laundry
Welcome Center
Lutheran Church of the Holy Communion
211 Sansom Street, 215-567-3668
Fri: 12pm Lunch; 12-4pm Activities
Philadelphia Recovery Community Center (PRCC)
1701 Lehigh Ave, 215-223-7700
Mon-Wed: 10-6pm; Thurs-Fri: 11:30-7:30
Group and individual recovery support
A New Life Recovery Learning Center
319 Spring Garden Street, 267-507-3529
Mon-Fri: 8am-4pm

SHELTERS

SHELTERS

Philadelphia Homeless Outreach Hotline

215-232-1984

Families/Single Women Seeking Emergency Housing Services
Office of Homeless Services
(OHS) Apple Tree Family Center
INTAKE: Mon-Fri: 7-3pm 1430 Cherry Street,
215-686-7150, 7151, or 7153

Families Only Emergency Housing After-Hours Services (OHS), Red Shield Family Residence
INTAKE: Holidays & Weekends: After 3pm
1715 N. Broad Street, 215-787-2887

Single Women Only Emergency Housing
After-Hours Services (OHS)
Gaudenzia's House of Passage, Kirkbride Center
INTAKE: Holidays & Weekends: After 4pm
48th Street and Haverford Avenue
(48th Street side entrance), 215-471-2017

Single Men Seeking Emergency Housing Services (OHS), The Roosevelt Darby Center
INTAKE: Mon-Fri: 7-3pm
802 North Broad Street, 215-685-3700

Single Men Emergency Housing After-Hours Services (OHS) Station House
INTAKE: Daily: After 4pm. Holidays & Week-ends: 24 hours.
2601 N. Broad Street (rear entrance)
215-225-9230

WHERE TO TURN

To Help People Who Are Homeless 5/14/2019

24-Hour Homeless Outreach Hotline:
215-232-1984
1-877-222-1984



Project HOME
Outreach Coordination Center
1515 Fairmount Avenue
Philadelphia, PA 19130
Office hours: Mon, Tue, Thurs, Fri: 8am-4pm
Wed: 8am-2pm

The Outreach Coordination Center is
funded by the City of Philadelphia.

None of us are home until all of us are home.
www.projecthome.org

HEALTHCARE

EMERGENCY Go to emergency room or call 911

NON-EMERGENCY

Stephen Klein Wellness Center, Project HOME

2144 Cecil B. Moore Avenue, 215-320-6187
Mon-Fri: 9-4:30pm (appointments preferred)
Medical clinic, dental treatment, counselling, health insurance enrollment (Bus options: 3, 33 and 61)

Fairmount Health Center

1412-22 Fairmount Avenue, 215-235-9600
Mon-Fri: 8:30-5pm (walk-ins welcome)
Co-pays on sliding scale from \$20 to \$40

Fairmount Health Center-Our Brother's Place

907 Hamilton Street, 215-985-1600
Tues & Thurs: 9am-4pm, Thurs: 7-8:30pm

Mary Howard Health Center

125 S. 9th Street, 215-592-4500
Appointment Hours Mon-Fri: 9:30-5:00pm
Walk-ins Mon-Thurs: 7am

House of Grace Catholic Worker Clinic

1813 East Hagert Street, 215-423-0222
Tues: 9:30-11:30am, 4:30-6:30pm
Weds: 9:30-11:30am; Thurs: 4:30-6:30pm
Fri: 11:30am-1:30pm
Walk-in health clinic, showers

GET UP

3130 Kensington Avenue, 215-888-2448
Mon-Fri: 9am-4pm
Free HIV/STI Testing

Philadelphia FIGHT Community Health Centers

Jonathan Lax Center
1233 Locust St., 4th floor, 215-790-1788
HIV primary medical care for adults

John Bell Health Center
1207 Chestnut St., 3rd floor, 267-725-0252
Primary medical clinic for adults

Y-HEP Youth Health Center
1207 Chestnut St., 5th floor, 215-344-1632
Primary medical care for youth (Ages 13-24)

RECOVERY RESOURCES

Alcohol & Other Drug Information and Recovery Support Line (24-hour) 800-221-6333

NET Access Point

499 N. 5th St., 215-451-7114
24/7 access to treatment; no appointment needed

SYRINGE EXCHANGE

Prevention Point Philadelphia
2913 Kensington Avenue, 215-634-5272
Mon-Thurs: 12pm-4:30pm, Fri: 12pm-3pm
HIV testing, drop-in center, street side health project, safer use supplies on M-W-F, overdose and naran training daily

MENTAL HEALTH SUPPORT

Suicide Hotline 1-800-273-TALK (8255)

Office of Behavioral Health Emergency and Information Line (24-hour Mental Health Delegate Line) 215-685-6440

Mercy Hospital of Philadelphia Crisis Response Center (CRC) 501 S. 54th Street, 215-748-9525

Hall Mercer Crisis Response Center (CRC) - Pennsylvania Hospital 245 S. 8th Street
215-829-LIFE (5433) - Crisis Team

Mary Howard Health Center
125 S. 9th Street, 215-592-4500
Walk-ins Mon & Tues: 6:30-6:45am

To report complaints about mental health treatment:
Consumer Satisfaction Team
520 Delaware Avenue, 7th Floor
215-923-9627

YOUTH SERVICES

Covenant House Crisis Center

(Ages 21 & Under)
31-43 East Armat Street, 215-951-5411
24-Hour Hotline 1-800-999-9999

Youth Emergency Services (YES)

Center for Runaway Youth (Ages 12-17)
24-Hour Hotline & Intake 1-800-371-SAFE(7233)

Valley Youth House (Ages 12-21)

1500 Sansom Street #300A, 215-925-3180
Street outreach and transitional housing (including LGBTQ)

PathWAYS PA Basic Center Program

(Ages 14-17, females only)
5013 Hazel Avenue, 215-397-4287
Services and housing

Forget Me Knot Youth Services (Ages 13-18)

2321 N Broad Street, 215-223-3621
Services, Emergency Shelter (including LGBTQ)

LGBTQ SERVICES

Attic Youth Center (Ages 14-23)

255 S. 16th Street, 215-545-4331
Mon & Tues: 11am-7pm
Wed & Fri: 1pm-8pm
HIV testing, individual counseling, social activities, and safe environment for youth

Mazzoni Center

809 Locust Street, 215-563-0658
Mon & Tues: 9am-7pm
Wed-Fri: 9am-5pm
Medical care, counseling, HIV testing, trans health services, support groups

Mazzoni Center, Washington West Project

1201 Locust Street, 215-985-9206
HIV walk-in testing
Mon-Fri: 9am-8:30pm; Sat: 1-4:30pm
STI walk-in testing
Tues: 1-6pm, Thurs: 6-8:30pm,
Fri: 2-5pm, Sat: 1-4pm

Trans-health Information Project (TIP)

149 W Susquehanna Ave
Educational workshops, group support
267-457-3912 toll free: 866-222-3871

DOMESTIC VIOLENCE

Philadelphia Domestic Violence Hotline

1-866-723-3014 or 1-866-SAFE-014
Emergency shelter, transitional housing, referral, and legal representation

Women Organized Against Rape (WOAR)

24-Hour Crisis Hotline: 215-985-3333
Advocacy, counseling, and education services

Women Against Abuse

Legal Center: 215-686-7082

MEALS

WOMEN, MEN & FAMILIES

St. Francis Inn

2441 Kensington Avenue, 215-423-5845
Breakfast Tues, Wed, Thurs: 10-11am
Lunch Fri, Sat, Sun: 11:30-1pm
Dinner Mon, Tues, Wed, Thurs: 4:30-6pm
Clothing Tues-Thurs: 10-12pm
Dinner Sun: 6-7:30pm
Phone usage, resource referral

Arch Street Methodist Church

Corner of Broad & Arch Streets, 215-568-6250
Dinner Sun: 6-7:30pm

Mt. Olive Holy Temple

1469 N Broad Street, 215-765-3372
Lunch Tues: 12-2pm

MEALS *Continued*

Helping Hands

6th Street & Green Street, 215-627-1656
Lunch Sun: 12:30pm *Service followed by meal*

Broad Street Ministry

315 S. Broad Street, 19107, 215-735-4847

Lunch Mon-Fri: 12pm-1pm,
Mail Pick-up Mon-Fri 11:30am-2pm

Open Mon-Fri: 11:30am-3pm
Health Services, Personal Care Items, Art

Chosen 300 Center City (Spring Garden)

1116 Spring Garden Street, 215-765-9806
Breakfast Sun: 10am & *Support group* Sun: 8am
Lunch Tues: 12pm (Learning Lunch)
Dinner Mon, Wed, Fri: 6pm; Sat: 5pm (Nov-Apr);
(May-Oct is at 16th & Ben Franklin Parkway)
Computer Lab Mon, Wed, Fri: 12-2pm
Haircuts 4th Mon: 10-2pm

Chosen 300 West

3959 Lancaster Avenue, 215-243-0300

Breakfast Sun: 10am
Dinner Mon, Fri: 6pm
Learning Meal Wed: 6:30pm
Haircuts 2nd Mon: 10am to 2pm

Saint Mark's Soup Bowl

1625 Locust Street, 215-735-1416
Breakfast Sat: 6:30-9am

Sunday Breakfast Rescue Mission

302 N. 13th Street, 215-922-6400
Daily: Breakfast 7am; *Lunch* 12pm; *Dinner* 6pm

Old Pine Community Center

401 Lombard Street, 215-627-2493
Sack breakfast Mon-Fri: 7:30-10:00am
Sack lunch Mon-Fri 11:30am-1:30pm
Showers Fri: 7:00-7:30am; Sun: 7:30-8:20am
Breakfast Sun: 8:00-9:30am

Bright Hope Baptist Church

1601 N. 12th Street, 215-232-6004
Dinner Mon-Thurs: 6pm

Church of the Advocate

1801 Diamond Street, 215-978-8000
Lunch Mon-Fri: 12-2pm

WOMEN ONLY MEALS

Women of Hope

1210 Lombard Street, 215-732-1341
Lunch Mon-Fri: 12-1pm
Showers Tues & Thurs: 11-11:45am

MEN ONLY MEALS

Our Brother's Place

907 Hamilton Street, 215-985-1600
Daily: 12pm Lunch & Showers

Old St. Joseph Church

321 Willings Alley, 215-923-1733
Lunch Tues, Thurs & Sat: 11:30-1:30pm

St. John's Hospice

1221 Race Street, 215-563-7763
Lunch Mon-Fri (except 2nd Tues) 12-1pm
Dinner Mon, Wed, Fri: 4:30pm (sign up at 4pm)
Clothes and Showers: Mon, Tues, Wed, Fri 8:30am
(sign up the day before; Mon is seniors & vets only)
Social Services: Mon-Fri 12-2:30pm
Health Services (Nurse): Mon, Fri 8:30am-2pm