

WHERE TO TURN DURING COVID-19:

Resources for People Experiencing Homelessness in Philadelphia (Updated August 21, 2020)

Philadelphia 24-Hr Homeless Outreach Hotline: 215-232-1984 or 1-877-222-1984

Due to the rapidly changing situation, please call organizations to confirm services.
To print additional copies of the latest version, visit projecthome.org/wheretoturn
Please email suggestions to wheretoturn@projecthome.org.
For more food, health, and human services in the Philadelphia region visit 211sepa.org
or call 2-1-1 or 866-964-7922 or text 898-211

GENERAL PHILADELPHIA COVID RESOURCES Updates: phila.gov/covid

Philadelphia COVID-19 Text Alerts: Text COVIDPHL to 888-777 to receive updates

Philadelphia Coronavirus Helpline: 800-722-7112

Medical experts can answer questions about symptoms, testing resources, etc.

Philadelphia Homeless Services: www.phila.gov/2020-04-27-homeless-services-during-the-covid-19-coronavirus-outbreak

EMERGENCY HOUSING SERVICES

Office of Homeless Services Access points/Intake centers

Open Monday -Friday from 7 am to 5 pm

Apple Tree Family Center 1430 Cherry St, 215-686-7150, 7151, or 7153

Maximum of 10 participants allowed in waiting room/intake area

Roosevelt Darby Center 804 N Broad St, 215-685-3700 (temporarily closed

Aug 2020) Maximum of 10 participants allowed in waiting room/intake area

Families Only Emergency Housing After-Hours Services (OHS):

Red Shield Family Residence 715 N Broad Street, 215-787-2887

Intake: Daily: After 5pm. Holidays & Weekends: 24 hours

Single Women Only Emergency Housing After-Hours Services (OHS):

Gaudenzia's House of Passage, Kirkbride Center 48th Street and Haverford Avenue

(48th Street side entrance) 215-634-9775, gaudenzia.org

Intake: Daily: After 5pm; Holidays & Weekends: 24 hours

Maximum of 20 after-hour placements

Single Men Only Emergency Housing:

Sunday Breakfast Rescue Mission, 302 N 13th St, 215-922-6400

Intake: Daily, 7PM; All services for existing clients only

Single Men Only Emergency Housing After-Hours Services (OHS)

Station House 2601 N Broad Street (rear entrance), 215-225-9230

Intake: Daily: After 5pm; Holidays & Weekends: 24hrs

To register complaints about shelter, transitional and permanent housing, and rapid rehousing: **Office of Homeless Services Participant Comment Line**
215-686-4700 or ohs-generalinfo@phila.gov

DROP-IN CENTERS

Hub of Hope, Project HOME, 1401 Arch St, Suburban Station Concourse - Lower

Level, 215-309-5225, Mon-Fri, 8AM-4PM; limited showers, laundry, case management and medical appointments

Grace Café, Arch Street Methodist Church, 55 N Broad St, 215-568-6250

Mon-Thurs, 10AM-3PM, case management, showers, and laundry

In order to sign up for a slot, you must be in line by 9:45 am for screening. Outdoor, to-go meals: Sun, tickets at 4:30PM, served 5:30PM-7PM or as long as supplies last.

BENEFITS ACCESS

BenePhilly 844-848-4376, 9AM- 5PM; apply for food and benefits

HEALTHCARE

Stephen Klein Wellness Center, Project HOME, 2144 Cecil B. Moore Ave., 215-320-6187, projecthome.org/skwc; If you are looking for a medical provider or for dental services, call Mon-Fri, 9AM-5PM to see if you are able to be seen.

Mary Howard Health Center, 125 S 9th St, 215-592-4500

Walk-in, telehealth visits, and in-person appointments.

Mon-Thurs: 7AM-5PM (Walk-ins: 7AM-2:30PM) Fri: 7AM-3PM (Walk-ins: 7AM-1:30PM)

Call 855-887-9229 if you have COVID-19 symptoms

PHMC Care Clinic, 1200 Callowhill Street, 1st Floor, 215-825-8220

Mon-Fri: 8:30AM-5PM. Telehealth visits, in-person appointments, and limited walk-ins. HIV testing and treatment.

PHMC Dental, 1200 Callowhill Street, Lower Level, 215-309-6223

Tele-dental and emergency appointments.

Mon & Wed: 8AM-5PM, Tues & Thurs: 8AM-4PM, Fri: 8:30AM-12PM

Philadelphia FIGHT, fight.org, 267-725-0252 or 215-790-1788

All patients must call before visiting

Jonathan Lax Center, 1233 Locust St 4th Floor, 215-790-1788

Primary care for anyone living with HIV

John Bell Health Center, 1207 Chestnut St 3rd Floor, 267-725-0252

Primary care for any adult

Y-HEP Youth Health Center (ages 13-24), 1207 Chestnut St 5th Floor, 215-344-1632

Pediatric Clinic (12 or younger), 215-525-8600

FIGHT Family Dentistry, 215-525-3046

FIGHT COVID-19 testing, 267-436-3126

RECOVERY RESOURCES

Alcohol & Other Drug Information and Recovery Support Line: 800-221-6333

Mon-Fri, 9AM-9PM

NET Access Point, 499 N 5th St, 215-451-7114, netcenters.org

6 people in lobby and 12 people in the unit at a time

SYRINGE ACCESS

Prevention Point Philadelphia, 2913 Kensington Ave, 215-634-5272, ppponline.org

Syringe services: Emergency packs, Mon, 12PM-3PM; syringe exchange, Tues, Fri, 12PM-3PM; mobile sites on regular schedule EXCEPT for 63rd & Market (closed)

Medication: Mon-Fri, 9AM-5PM; Mail: Mon-Thurs, 12PM-4PM and Fri 12-3PM at the Ruth Street entrance; Public restrooms: daily, 7AM-11PM

Meals: 7AM at Monmouth entrance; Mon-Sat, 1PM-3PM at Ruth & Clearfield; No new patients (for referrals, contact Ms. Sheppard at 267-872-9195); Drop-in: 8am-5pm Mon-Fri; Wound care: Mon, Tue, Fri 12-4PM; Testing services: Mon-Fri; No

legal, primary care.

MENTAL HEALTH SUPPORT

Office of Behavioral Health Emergency and Information Line

(24-hour Mental Health Delegate Line) 215-685-6440

Suicide Prevention Lifeline, 24/7, 1-800-273-8255, suicidepreventionlifeline.org

Pennsylvania Hospital CRC, 801 Spruce St, 215-829-5433 (screenings at entrance)

YOUTH SERVICES

Attic Youth Center (ages 14-23), 255 S 16th St, 215-545-4331, atticyouthcenter.org

Mon, Wed, Fri: 3-6PM

Call ahead for curbside pickup of food pantry, toiletries, personal hygiene products, hot take away meal. Laptop and private space available for virtual counseling (appointment only). All programming and counseling is virtual.

Covenant House Crisis Center (Ages 0-21), 31 E Armat Street, 215-951-5411

24-Hour Hotline 1-800-999-9999

LEGAL SERVICES

Community Legal Services (CLS), 215-981-3700; clsphila.org

Legal support available via phone

Tenant Legal Aid Referral Line, 267-443-2500, phillytenant.org

Free legal advice and representation for low-income tenants

Homeless Advocacy Project (HAP), 215-523-9595 or 1-800-837-2672, haplegal.org

MEALS

Additional free food and meals during COVID-19: phila.gov/food

NEW: Kensington Meal Site, Ruth & East Clearfield Parking Lot (**Kensington Meal Partners**) To-go meals: Mon-Sat, 1PM-3PM

NEW: Center City Meal Site, Sunken Plaza by Thomas Paine Plaza, 1401 JFK Blvd (**Muslims Serve**) To-go meals: Thurs-Mon, 4PM-5PM

NEW: Center City Meal Site, 315 S Broad St., (**Broad Street Ministry**)

To-go meals: Mon-Fri, 11:30AM-1PM

(Note: mail can still be picked up at **Broad Street Ministry**, 315 S Broad St, 215-735-4847, broadstreetministry.org, Mon-Fri, 11:30AM-2PM)

NEW: South Philadelphia Meal Site, Francis Scott Key School, 2230 S 8th St., (**SEAMAAC**) To-go meals: Mon-Fri, 11:30AM-1PM

Arch Street Methodist Church, 55 N Broad St, 215-568-6250

Outdoor, to-go meals: Sun, tickets at 4:30PM, served 5:30PM-7PM

Chosen 300, 1116 Spring Garden & 3959 Lancaster, 215-243-0300, chosen300.org

Carry-out meals only: Mon, Wed, & Fri, 6PM

Church of the Advocate, 1801 Diamond St, 215-978-8000

Lunch: Mon-Fri, 12PM-1PM served outside

Face to Face, 123 E Price St, 215-849-0179, facetofacegermantown.org

To-go food in parking lot: Mon, Thurs, Fri, 12PM-2PM

Services offered at the same time: Legal Center (Mon), Social Services (Mon & Thurs), Health Center/BP screenings (Mon & Fri), Birth certificate applications are being accepted (Thurs)

Feeding 5000, Logan Square, 609-923-4902; Sun, 11AM

Old Pine Community Center, 401 Lombard St, 215-627-2493, oldpinecommunitycenter.org

Meals: Mon-Fri, 7AM-8AM, to-go only; Sun, 7:30AM-9:30AM

Meals for Seniors ONLY: Saturdays, 12PM-1PM, to-go only

Living Word Community, 142 N. 17th St, 215-563-1322

To-go meals: Sat, 10AM

The Perimeter (veterans only), 213-217 N 4th St, 215-923-2600

To-go meals: Mon-Fri, 9AM-10AM, 12PM-1PM

Old First Reformed UCC, 151 N 4th St, 215-922-4566

To-go meals: Sat, 9AM-9:30AM

St. Francis Inn, 2441 Kensington Ave, 215-423-5845; Take-out meals: 11:30AM-1PM

Sunday Breakfast Rescue Mission, 302 N 13th St, 215-922-6400,

sundaybreakfast.org, Mon-Sun, 5:30PM-6:30PM

St. John's Hospice (men), 1221 Race St, 215-563-7763, saintjohnshospice.org

Outdoor/to-go meals: Mon-Fri, 12PM-1PM; Mon, Wed, Fri, 4:30PM-5PM

No day services (showers, clothing, case management) until further notice

Overnight: Limited to 20 people

Philly Restart

19th and the Ben Franklin Parkway: meals on Mondays 4PM

610 N 6th St (at Green St) Thurs 6PM & Sun 1PM (Helping Hands, 215-627-1656)

For ID info, social workers need to contact at www.phillyrestart.com

Closed until further notice: **Bright Hope Baptist Church**, 1601 N 12th St, 215-232-6004; **Mt. Olive Holy Temple**, 1469 N Broad St, 215-765-3372; **St. Mark's Soup Bowl**, 1625 Locust St, 215-735-1416

WOMEN ONLY MEALS

Women of Hope, 1210 Lombard St, 215-732-1341;

Bagged lunches: Mon-Fri, 12PM-1:30PM; Showers: Tues/Thurs, 10:45AM-1:30PM

MEN ONLY MEALS

Our Brother's Place, 907 Hamilton St, 215-985-1600

To-go lunches: Daily, 12PM-1PM at loading dock

Old St. Joseph Church, 321 Willings Alley, 215-923-1733

Outdoor, to-go lunches: Tues, Thurs, Sat, 11AM-12PM

HANDWASHING STATIONS

Locations at: 1400 Arch Street; 2734 Frankford Avenue; Thomas Paine Plaza, 1401 JFK Blvd; McPherson Square (F and Kensington); North Apron of City Hall; 30th Street Station at the Porch; "K&A" (3168 Kensington)

LGBTQ SERVICES

Trevor Project, 1-866-488-7386, thetrevorproject.org, 24/7 hotline with text/chat

CHOP Gender & Sexuality Development Clinic, 3550 Market St, 267-426-5980

New Patients: Call or email GenderClinic@chop.email.edu

Mazzoni Center, 809 Locust St, 215-563-0658, mazzonicenter.org

No walk-in appointments, call first; Call 570-820-9038 for urgent needs

Closed until further notice: **Washington West Project**, 1201 Locust St, 215-985-9206

INTIMATE PARTNER VIOLENCE & SEXUAL SAFETY

Philadelphia DV Hotline, 1-866-723-3014; Fully operational, 24/7

Women Organized Against Rape (WOAR), 215-985-3333, woar.org

Offices closed, but counseling staff may be reached 24/7 by phone

Women Against Abuse (WAA), 215-686-7082, womenagainstabuse.org

Courts are closed, but emergency protective orders can be completed by Family

Court via phone Mon-Fri 8:30AM-5PM at 215-686-6311 x19217

The 24-hour Philadelphia Domestic Violence Hotline is still available for crisis intervention, safety planning and referrals at 1-866-723-3014

Women in Transition, 718 Arch St Ste 401N, 215-751-1111, helpwomen.org

Phone counseling only for new and existing clients (ages 14+)

WIT LifeLine: Mon-Fri, 9AM-5PM

HUMAN TRAFFICKING

National Human Trafficking Hotline, 1-888-373-7888,

Reporting, legal services, interpretation, social services, referral

Due to the rapidly changing situation, call organizations to confirm services. The most updated version is available at projecthome.org/wheretoturn.

Do you have suggestions on how to make this resource better? Please email wheretoturn@projecthome.org.